

Tenancy and Home

CAB

Citizens Advice Exeter are able to offer free, confidential and impartial information and advice on a variety of subjects including benefits, employment, housing, debt, consumer rights and legal issues.

Change Your Space Hoarding Support

This is a Devon and Somerset service that offers respectful support for sorting, organising and decluttering homes and belongings in order to maximise space or prepare for moving house.

Devon and Somerset Fire Service – Chimney and Heater Safety

This is a link to a PDF resource that provides a guide for chimney, log burner and open fire safety, including advice to avoid carbon monoxide risks.

Devon Home Choice

This is a website that provides a way of searching, applying and bidding for council and housing association homes.

Esther Community Hub

The Esther Community provides a high level of accommodation based support to children and young people coping with a variety of issues including, but not limited to, substance misuse, mental health needs and offending.

Encompass Southwest

Encompass Southwest provides a range of advice, information and support services to South West communities that focuses mainly on homelessness and rough sleeping (adults and young people), supported housing and financial inclusion (money and debt advice).

Housing Repairs (ECC)

This link will allow you to report a council housing fault and request a repair, including emergencies.

How to Rent

This guide provides a checklist for how to rent in England (mainly focussed on assured shorthold tenancies).

LiveWest

LiveWest offers homes for affordable rent and shared ownership sale in order to increase accessibility to affordable housing.

Living Options

Living Options Devon provides vital support to people with disabilities and deaf people (who use British Sign Language (BSL)) to enjoy independence, gain employment and overcome barriers including accessibility and discrimination.

[Private Renting Guide - GOV.UK](#)

Government advice regarding private renting including information about rights and responsibilities, making complaints and rent disputes.

[Private Renting Guide - Shelter](#)

Advice from Shelter on finding a home with a private landlord, paying rent and other costs, rental agreements, problems during a tenancy and how to leave.

[Shelter](#)

Shelter provides support for those facing housing issues and homelessness through offering face-to-face support, online advice and legal guidance.

[Street Survival \(Exeter Guide\)](#)

This Street Survival Guide offers practical advice about the services on offer to rough sleepers in Exeter.

[Turntable Furniture](#)

Turntable Furniture is able to provide essentials needed for those on a very low income to set up a home by re-using donated household items that are in good, clean condition.

[Wessex Resolutions – Home Repair Loans](#)

Wessex Resolutions provide loans to homeowners, landlords, empty property owners and more for a variety of purposes including home improvement

[Westward Housing](#)

Westward Housing is a landlord that works in partnership with local authorities to provide affordable housing and rentals to those in need.

[YMCA](#)

The YMCA offer supported accommodation, mental health and wellbeing services, offender rehabilitation and internship opportunities.

[Young Devon – Homelessness: A Young Person's Guide](#)

Young Devon runs Homelessness Prevention schemes in Teignbridge, Exeter and East Devon and can provide support for finding appropriate accommodation, money management as well as supporting Job Centre claims.